

ANN TRACY

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Education	CORNELL UNIVERSITY, Johnson Graduate School of Management <i>Master of Business Administration, May 2010</i> Concentration in Sustainable Global Enterprise (SGE) <ul style="list-style-type: none">• Roy H. Park Leadership Fellow: Awarded full tuition scholarship based on outstanding academic achievement, demonstrated leadership, and commitment to community service• Curriculum Chair, 2009 National Net Impact Conference Design Team• Renewable Energy Affinity Group Leadership Team; SGE Club Board; Admissions Ambassador UNIVERSITY OF PENNSYLVANIA <i>Bachelor of Arts, Urban Studies, December 2004</i> <ul style="list-style-type: none">• Magna Cum Laude,• Study Abroad: Katholieke Universiteit Leuven, Belgium• Chair, Student Advisory Board for Penn's Center for Community Partnerships	Ithaca, NY Philadelphia, PA
Experience Spring 2009	GE ENERGY <ul style="list-style-type: none">• Developed customer segmentation and service offering sales strategies for global wind services market (in progress)	Ithaca, NY
2005-2008	ACCENTURE LTD <i>Consultant – Talent and Organization Performance</i> <i>Leading Retail Brokerage Firm (\$6.7B revenue, \$1.17T AUM), Merger Training Strategy Lead</i> <ul style="list-style-type: none">• Developed merger training strategy for largest brokerage merger in history; strategy outlined approach to train 10,000+ acquired employees on company's systems and processes <i>Global Technology Distributor (\$35B revenue), Communications Lead</i> <ul style="list-style-type: none">• Led communication strategy and execution for global enterprise resource planning (ERP) system implementation; wrote and distributed communications targeted at executive leadership, Board of Directors, project team, and company's 15,000 associates <i>Global Professional Services Firm (\$28B revenue), Communications Lead</i> <ul style="list-style-type: none">• Defined stakeholder management and communications strategy for firm undergoing significant technology redesign; developed website for internal communications to firm's 65,000+ employees• Led Employee Engagement team focused on Accenture consultant engagement at the client site; organized executive luncheons, workshops, rewards and recognition, and social gatherings <i>Analyst – Financial Services Industry Group (2005-2006)</i> <i>Leading Retail Brokerage Firm (\$6.7B revenue, \$1.17T AUM), Assistant Project Manager</i> <ul style="list-style-type: none">• Successfully developed and piloted an enhancement to Firm's main brokerage platform; new functionality doubled number of transactions processed and significantly improved audit abilities <i>Leading Investment Management Company (\$1.3T AUM), Program Management Analyst</i> <ul style="list-style-type: none">• Managed 15 technical writers during procedure documentation project; developed detailed dashboard to track writer productivity and project status• Created 10-year capability migration strategy for Defined Benefits group which outlined business process and technology changes required to bring business up to par with competition Accenture Internal Responsibilities <ul style="list-style-type: none">• Taught Accenture's new hire course twice; managed classroom of 30 international consulting analysts; presented at 180+ student plenary sessions (July 2007 & July 2008)• Promoted one year ahead of schedule; rated in top 30% of peers during annual performance review• Active in Philadelphia office recruiting and Philadelphia Women's Network	Philadelphia, PA
Personal	<ul style="list-style-type: none">• Fluent in Dutch, proficient in Spanish, intermediate French• Enjoy gardening, wheel-thrown ceramics, cooking, and travel• Founding member of Laugh Force, the Johnson School's unofficial improvisational comedy club	